2017 Changes to the
City of Fort Collins Community Dashboard

Economic Health		
Current Measure	**Proposed Change**	**Rationale**
Cumulative New Residential Permit Unit Volume	**Remove this metric from the Community Dashboard**	**As of January 2017 this data is no longer collected by US Census Bureau and no other sources could be identified**

Environmental Health		
Current Measure	**Proposed Change**	**Rationale**
Outdoor Air Quality Index (AQI) - Ozone	**Display the data in the actual quarter it occurred. For example, Q1 data would be displayed when the Q2 Community Dashboard is released. At that time, Q2 would appear blank and the Red/Yellow/Green performance of Q2 would be calculated and displayed based on the Q1 results.**	**The data for this metric is only available one quarter in arrears. Displaying the new data in the quarter is actually occurs will make the data more relevant/current at the time of the Dashboard publication.**
Outdoor Air Quality Index (AQI) - Fine Particulate Matter 2.5 microns (PM 2.5)	**Display the data in the actual quarter it occurred. For example, Q1 data would be displayed when the Q2 Community Dashboard is released. At that time, Q2 would appear blank and the Red/Yellow/Green performance of Q2 would be calculated and displayed based on the Q1 results.**	**The data for this metric is only available one quarter in arrears. Displaying the new data in the quarter is actually occurs will make the data more relevant/current at the time of the Dashboard publication.**

Safe Community		
Current Measure	**Proposed Change**	**Rationale**
Percent of Time PFA Fire Personnel are on Scene Within 5 Minutes 45 Seconds	**Modify the measure to be 'within 6 minutes 20 seconds in the urban area.' The target will remain 90% of the time.**	**The modified measure is in complete alignment with the PFA benchmarks set in the PFA Board adopted Risk Assessment and Standards of Cover. This measures the time from when the customer calls to when we arrive, and encompasses the performance of the Fort Collins Emergency Communication Center (FCECC). PFA and the FCECC have worked closely together to improve call processing (time from 911 call pick up to dispatch) which will get us closer to the benchmark. The existing measure only captured the time from dispatch to on scene which is incomplete and doesn't reflect the customer experience.**

Safe Community (continued)		
Part 1 Crimes per Capita Compared to Cities of Similar Size	Replace with 'Number of Part 1 Crimes Reported per capita in Fort Collins.' The target would be to have Part 1 crimes reported in Fort Collins be less than 1 standard deviation above the same quarter of the previous year. Green performance would be less than or equal to 1 standard deviation, yellow would be 1 to 2 standard deviations, and red would be greater than 2 standard deviations.	The current metric is flawed. Comparative Part I crime data can only be obtained annually and is not published until the latter half of the year. The current measure was using data published the previous year, which was then artificially carved into quarters to provide a comparison. Thus FCPS true current quarter data was being compared against artificially derived numbers that were twelve to 18 months old. The new metric uses normalized data from FCPS to create a realistic and accurate look at crime levels in the city. There are metrics that compare FCPS Part I crimes against Benchmark Cities on an annual basis. This metric shows that we are low to average in our crime rate, as compared to cities of similar size and make up. Knowing that we have a low crime rate provides us with an expected threshold for activity. A percentage decrease would not be a valid metric, as it does not account for spree activity nor is it realistic to expect that crime will continually decrease over time. The new measure takes into account population changes year over year and provides a credible metric for measuring criminal activity.
Average quarterly response time of priority one calls	Replace with 'Percent of Time Police Priority 1 Calls Responded to Within 5 Minutes 30 Seconds.' We want to meet, or beat, that timeframe at least 70% of the time. Green performance would be responding within 5 minutes 30 seconds 70% of the time or more. Yellow performance would be between 63% and 70% and red performance would be responding within that timeframe less than 63% of the time.	This timeframe is still more aggressive than the Police Benchmark Cities average response time of 6 minutes and is a more useful view for us and citizens. It is a reasonable change to more accurately reflect expected response times in a growing city with more traffic congestion, train blockages, and increased land mass while still pushing to exceed the standards of our peer organizations.